SERVICES OUTLINE

EDGE TEAM TECHNOLOGY

Our complete range of voice and data technology products and services are offered individually or as an end-to-end turnkey managed service.

NETWORKS

PHONE SYSTEMS
Avaya, Edge

DATA NETWORKING
Juniper, Aruba, Palo Alto
Fortigate, Cicso, Ruckus
Routing
Switching
Firewalls
Servers

WIFI
Aruba, Ruckus
Aerohive, Cisco
Wireless Surveys
Performance Validations
Captive Portal

UNIFIED COMMUNICATIONS
Avaya, Cisco
Call Center Solutions
Integrated Messaging

NOC SERVICES

24/7 Network Monitoring

24/7 Network Management

Remote Network

Troubleshooting

Incident Response and Remediation

Hospitality Guest Support

CARRIER SERVICES

VOICE SERVICES
SIP Trunking
Managed SBC
Local/LD Calling
International Calling
E911
Toll Free
DIDs
Conference Bridges
eFax
Telco Audits

CONNECTIVITY
Broadband
MPLS
SD-WAN
Wireless
DIA

CYBERSECURITY

Managed Firewall
Vulnerability Scanning
Penetration Testing
Intrusion Detection and Prevention
Advanced Malware Protection
Security Information & Event Management
Content Filtering
Security Audits
GDPR Consulting
PCI Consulting
EMV Deployment
Security Awareness Training

PROFESSIONAL SERVICES

ENGINEERING
Network Design and Configuration
Network Assessments
Network Audits
Resident Engineers

DEVELOPMENT
Software Integrations

FIELD SERVICES
Network Installations
Low Voltage Cabling

IT & DESKTOP SUPPORT

Server Support
Workstation Support
Peripheral Support
24/7 Remote Support
Onsite Support
Patches & Updates
Data backup & restoration
Third Party Vendor Management
Opening Services
Transition Services
IT Consulting
Virtual CIO Services